

**Centivo EPO medical plan**  
For Activision Blizzard 2026 Plan Year

# Centivo Coordinated Care Plan Overview

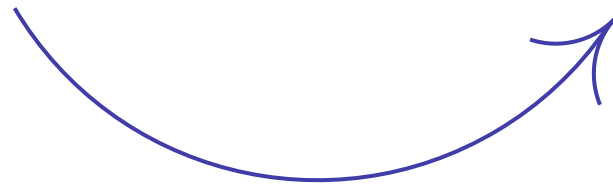
Available to employees residing in  
Southern California, New York, New  
Jersey, Pennsylvania, or Connecticut.

# A better kind of health plan with a doctor by your side

Built on a partnership between you and your personally selected primary care doctor, proven to help improve care, keep costs lower and provide a better overall healthcare experience.

This gives you a trusted partner in your care to help:

- Keep costs affordable
- Identify and manage any issues to keep you healthier
- Reduce hospital and emergency room visits
- Reduce duplicate or unnecessary tests
- Help you use the healthcare system more easily and effectively



# When you work with your personally selected primary care doctor, you get:



No  
deductible



Nearly all care  
covered at  
100%



High-quality  
providers



Convenient  
Virtual Care

# Plan overview



# How the plan works

- Select a primary care doctor for everyone covered on your plan (activate).

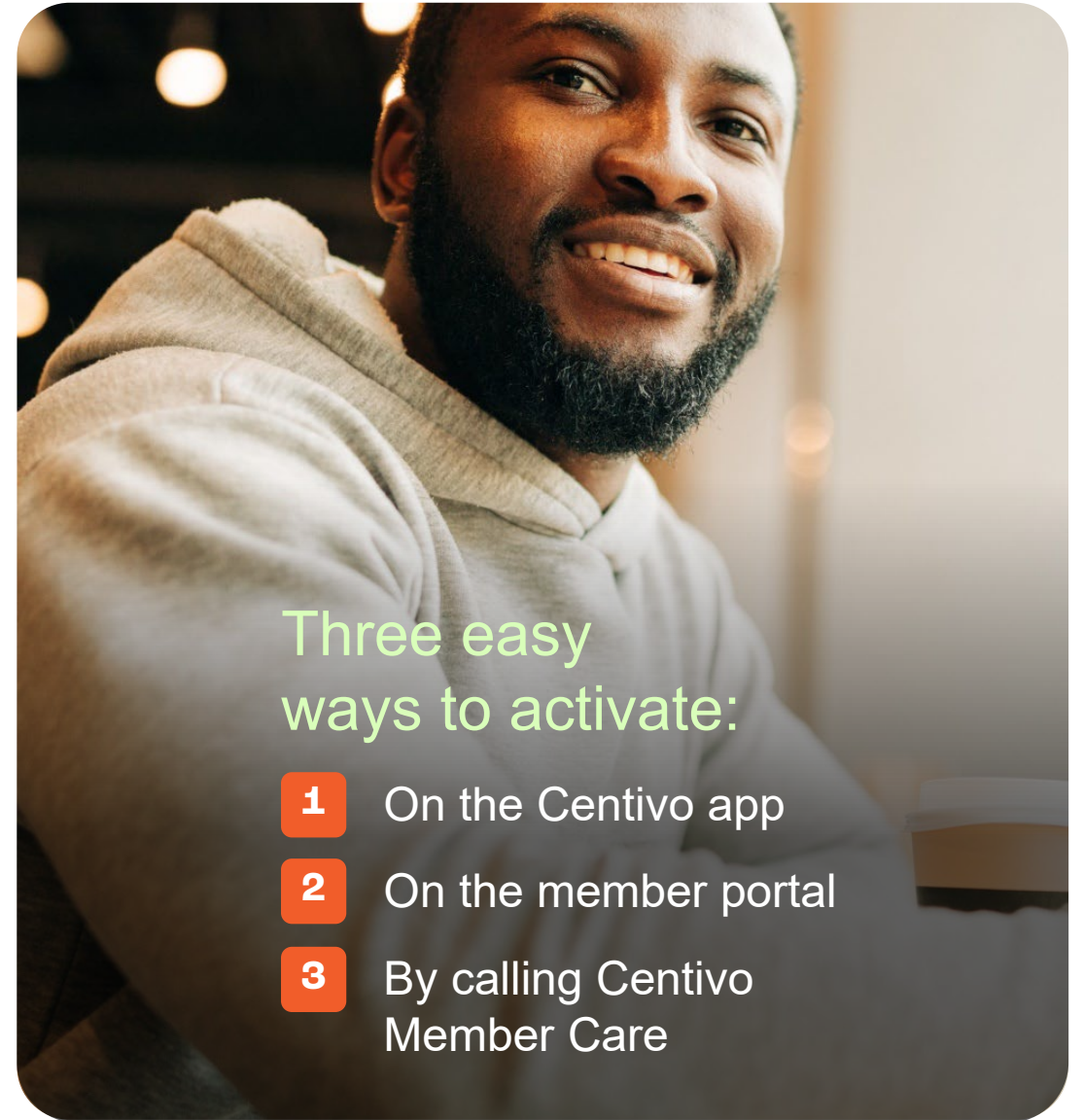
All covered members need to activate, including dependents (you can change at any time, just let Centivo know)

Choose from the primary care providers in the Centivo Network, including:

- Pediatricians for children
- Centivo Care virtual primary care for members 18+

- See your primary care doctor first for any care needs

- Stay in-network for the most cost savings



## Three easy ways to activate:

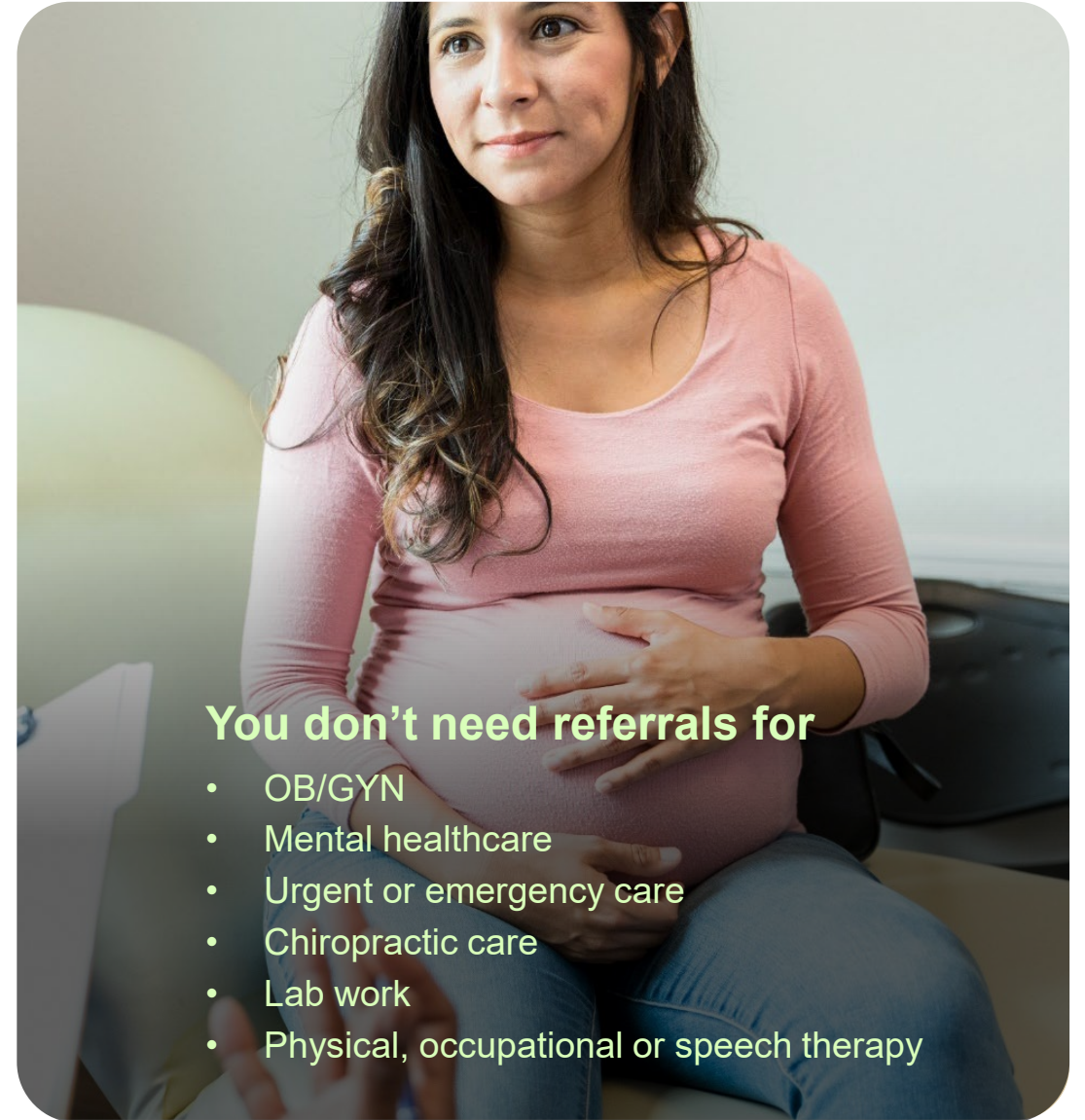
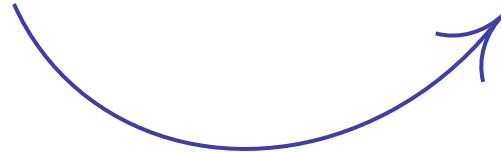
- 1 On the Centivo app
- 2 On the member portal
- 3 By calling Centivo Member Care

If you activated last year, you don't need to activate again.

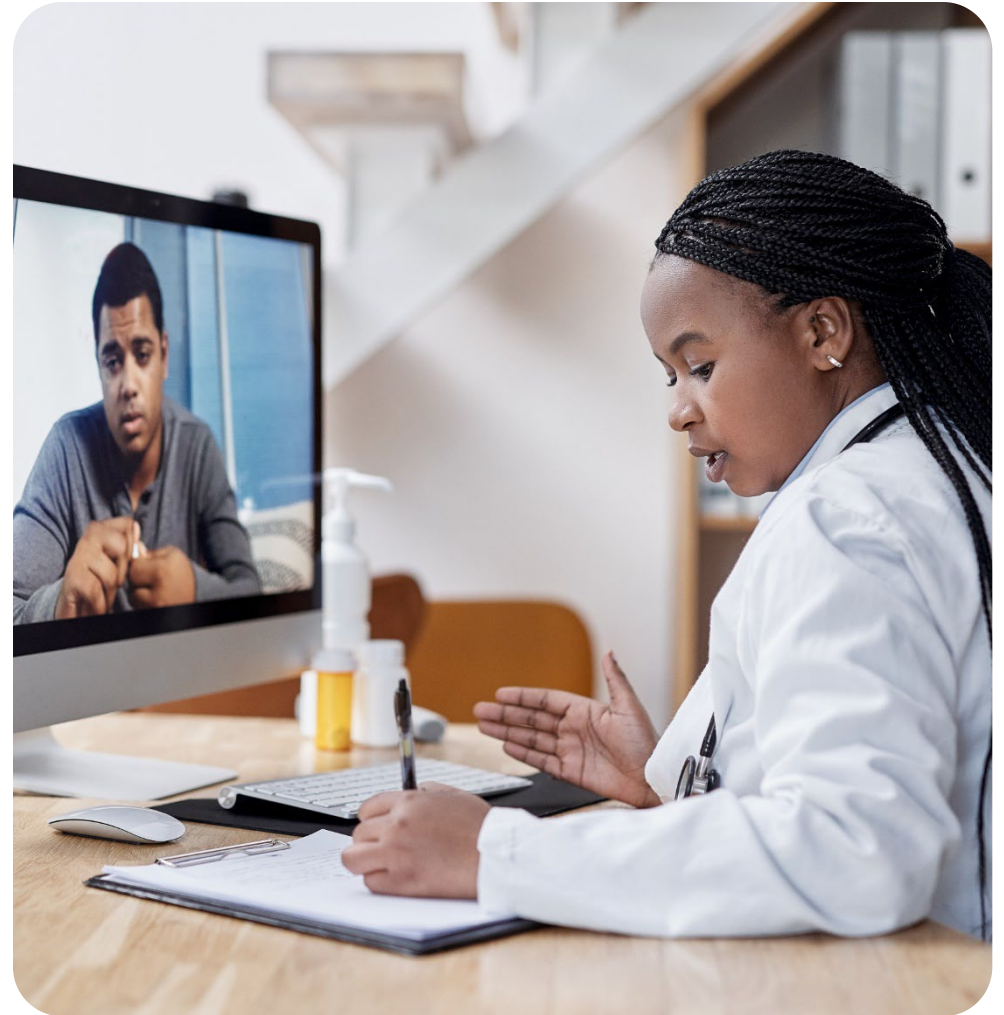
# Guided care for a better experience

When you need specialist care, see your primary care doctor for a referral.

- Your primary care doctor will submit the referral on your behalf.
- Referrals are automatically approved
- Once the referral shows in the Centivo app, schedule your specialist appointment
- Referrals are good for a full year.
- Referrals are required for most specialist care, with some exceptions



# Doctors you can see



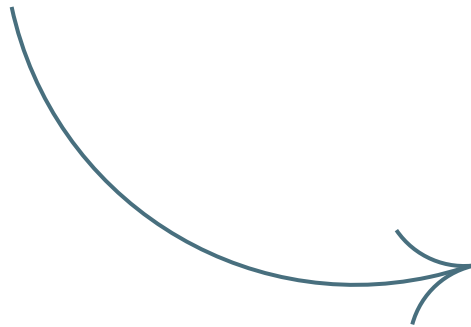
PROVIDERS AVAILABLE TO YOU

# Trusted, quality network

The Centivo Network includes quality doctors and hospitals from local, trusted health systems in:

- Southern California
- Northeast (NY, NJ, CT, PA)

Search for in-network providers by type, location, gender and more at [abk.centivo.com](https://abk.centivo.com)



**CENTIVO.** | ABK  
Contact us | Already a member?

Home | Plan Details | Network | Resources | FAQ | Find a doctor on faculty

**Taking care of your health. And your budget.**  
See how Centivo makes healthcare work better for you.

**Choose Centivo for a different type of health plan**  
Centivo Coordinated Care Plan  
The Centivo Coordinated Care Plan is a different type of health plan that focuses on the relationship between you and your doctor. When you see your doctor regularly, you can stay healthier and keep your healthcare costs low.  
Plan details →

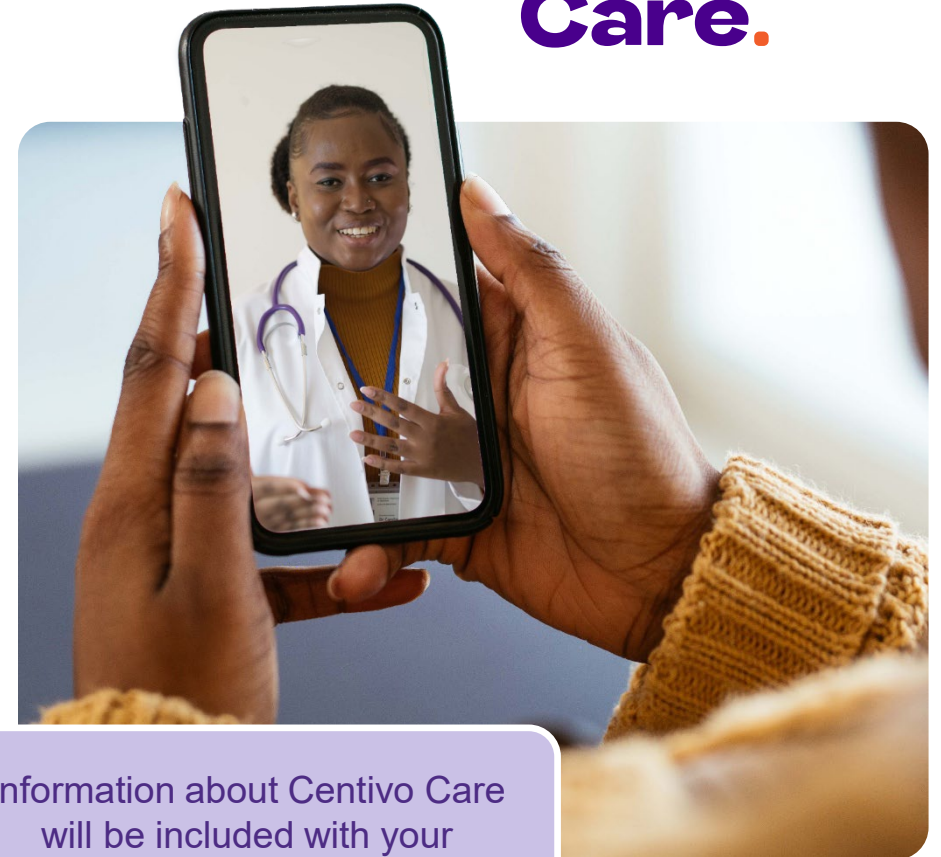
- FREE doctor visits**  
Primary care visits are covered at 100%.
- No deductible**  
Your plan starts to pay right away.
- Most services covered at 100%**  
See in-network specialists for no-cost care.
- Access to emergency care**  
Urgent and emergency care covered no matter where you are.

# FREE Centivo Care

A convenient alternative to in-person primary care from a team that gets to know you.

- Virtual appointments with a dedicated primary care doctor
- Behavioral health providers available
- Annual preventive screenings, care for new concerns, ongoing issues, medication refills and more
- Coordination with local, in-network providers when you need in-person care like lab work or a specialist visit
- In-app messaging and appointment scheduling
- Available to members 18+ who live in select geographies
- Choose Centivo Care as your designated primary care provider when your plan year begins

**CENTIVO**  
**Care.**



Information about Centivo Care  
will be included with your  
welcome materials.

# Virtual behavioral health providers



Array provides virtual psychiatry, behavioral and mental health talk therapy, and medication management services for ages 5+.



Evernorth provides virtual and in-person therapy for individuals, adults, couples and families.



Mind & Match is a service to help you find the best therapist for your specific needs. Available to ages 18+.



LifeStance provides virtual and in-person mental health services including therapy and psychiatry. Available to all ages.



Rula offers talk therapy nationwide, and psychiatric care in most states. Available for ages 5+.



Talkiatry provides psychiatry and medication management services for ages 5+.



Tava Health provides skilled therapists both virtually and in person for ages 13+.

# Additional providers



- Physical and occupational therapy rehabilitation.



- Speech and language therapy via specialized treatment modules



- A virtual service for orthopedic and musculoskeletal pain, ranging from virtual assessments to health coaching to physical therapy to orthopedic physician consultations.



- Lab services



- Lab services



- Dialysis centers



- Durable medical equipment, including through mail order

24/7 urgent and BEHAVIORAL health care

# Virtual urgent and behavioral health care through MDLIVE

- Easy, low-cost alternative to in-person urgent care for simple health concerns like earaches, sore throats, sinus infections, colds, flu, allergies and others
- Access to behavioral health professionals for help with depression, anxiety and more
- Great option for after-hours care or care when traveling
- Visit virtually from your home, at work or on-the-go, 24/7
- Available through the Health Hub in the Centivo app once your plan starts

All visits are FREE



# Other benefits included with your plan

You have access to additional benefits offered by your employer including:

- Pharmacy
- Flexible spending account
- Fertility treatment
- Chronic disease support
- Second opinion services
- Free therapy sessions
- And much more

 **CVS** caremark®

 newtopia

 HealthEquity®

 Wellthy

 Castlight

 twin

 kindbody

 Memorial Sloan Kettering  
Cancer Center

 RethinkCare

 Included  
HEALTH

 MIDI

 sword

 dr+ on demand

 Spring Health

# Benefit overview and cost comparisons



# Your benefit highlights

|                                                                                                 | Centivo Coordinated Care Plan |                              |
|-------------------------------------------------------------------------------------------------|-------------------------------|------------------------------|
|                                                                                                 | In-network Coordinated        | Out-of-network Uncoordinated |
| Network                                                                                         | Centivo Network               | N/A                          |
| Primary care doctor selection required                                                          | Yes                           | No                           |
| Primary care referrals to specialists required                                                  | Yes, with some exceptions*    | No                           |
| Deductible (individual/family)                                                                  | None                          | \$3,000/\$6,000              |
| Out-of-pocket max. (individual/family)                                                          | \$1,500/\$3,000               | \$6,000/\$12,000             |
| Primary care (includes pediatricians)                                                           | \$0 copay                     | 50% coins.**                 |
| Virtual Primary Care                                                                            | \$0 copay                     | N/A                          |
| Specialist                                                                                      | \$0 copay                     | 50% coins.**                 |
| Behavioral health                                                                               | \$0 copay                     | 50% coins.**                 |
| Basic imaging (such as X-rays)                                                                  | \$0 copay                     | 50% coins.**                 |
| Advanced imaging (such as MRIs & PET scans)                                                     | \$0 copay                     | 50% coins.**                 |
| Inpatient or outpatient surgery<br>(pre-certification required for surgeries or hospital stays) | \$0 copay                     | 50% coins.**                 |
| Urgent care                                                                                     | \$50 copay                    | \$50 copay                   |
| Emergency room (copay waived if admitted)                                                       | \$200 copay                   | \$200 copay                  |

\* If you don't visit your designated primary care doctor for care or get a referral for specialist visits, your care will be covered as out-of-network. No referral needed for OB/GYN, behavioral health, urgent, emergency or chiropractic care, lab work, physical, occupational or speech therapy.

\*\* After you meet your deductible.

AUTOMATICALLY INCLUDED WITH ALL PLANS

# Prescription coverage by CVS Caremark

NEW in 2025, your pharmacy benefits will be provided by CVS Caremark. 30-day prescriptions can be filled at your neighborhood CVS pharmacy, or one of the 65,000 pharmacies in the CVS network. For 90-day prescriptions and maintenance medications, you can choose to have them filled at any CVS retail pharmacy or have them delivered right to your doorstep through mail order.

|                                             | In-network retail<br>(up to 30-day supply) | In-network mail order<br>(90-day supply) | Out-of-network    |
|---------------------------------------------|--------------------------------------------|------------------------------------------|-------------------|
| Generic – Tier 1 <sup>+</sup>               | \$0 copay                                  | \$0 copay                                | 50% (retail only) |
| Preferred brand – Tier 2 <sup>++</sup>      | \$30 copay                                 | \$60 copay                               | 50% (retail only) |
| Non-preferred brand – Tier 3 <sup>+++</sup> | \$60 copay                                 | \$120 copay                              | 50% (retail only) |

<sup>+</sup> A small number of generic drugs may fall under the preferred brand tier. Please check the prescription drug list or contact CVS Caremark for any questions about specific medications. If you or your provider choose a brand-name medication when a generic version is available, you'll pay what you usually do for generic drug cost sharing, plus the difference in cost between the generic and brand-name drug.

<sup>++</sup>CVS Caremark two maintenance prescription fills at retail, after which a \$10 penalty will apply for each subsequent fill.

<sup>+++</sup>Includes specialty medications; contact CVS Caremark at 844-635-3401 for help with Specialty medications.

# Examples of out-of-pocket costs

Someone who **doesn't need** a lot of care:

|                                          |             |
|------------------------------------------|-------------|
| Annual physical                          | \$0         |
| 2 primary care visits                    | \$0         |
| 1 urgent care visit                      | \$50        |
| 1 generic Rx (mail order – entire year)  | \$0         |
| <b>Total annual out-of-pocket costs*</b> | <b>\$50</b> |

Someone who **needs more** care:

|                                          |                  |
|------------------------------------------|------------------|
| 2 primary care visits                    | \$0              |
| 3 specialist visits                      | \$0              |
| 1 ER visit (copay waived since admitted) | <del>\$200</del> |
| Hospital stay                            | \$0              |
| 1 inpatient surgery                      | \$0              |
| <b>Total annual out-of-pocket costs</b>  | <b>\$0</b>       |

\* Total does not include paycheck deductions.

# Examples of out-of-pocket costs

## Knee surgery

|                                          |            |
|------------------------------------------|------------|
| 1 primary care visit                     | \$0        |
| 1 MRI                                    | \$0        |
| 2 specialist office visits               | \$0        |
| Outpatient surgery                       | \$0        |
| 6 PT visits                              | \$0        |
| 2 generic Rx (retail, 30-day supply)     | \$0        |
| <b>Knee surgery out-of-pocket costs*</b> | <b>\$0</b> |

## Pregnancy

|                                              |            |
|----------------------------------------------|------------|
| Prenatal visits                              | \$0        |
| 8 ultrasounds                                | \$0        |
| 1 generic Rx (mail order, 9 months)          | \$0        |
| 6 Sets of lab work (multiple)                | \$0        |
| 2 Cardiac Perinatology visits                | \$0        |
| Cesarean section delivery + 5-day stay       | \$0        |
| <b>Out-of-pocket costs for having a baby</b> | <b>\$0</b> |

\* Total does not include paycheck deductions.

# Plan considerations and member care



# Is the Coordinated Care Plan right for you?

Good candidates for the Coordinated Care Plan:



**Shawn**

Already sees doctors who are in the Centivo Network and loves them.



**Miles**

Uses urgent care if he needs medical care but wants to have a doctor who gets to know him and his needs.



**Sarah**

Is open to switching to a high-quality provider in the Centivo Network to save money.



**Jen**

Covers four children on her medical plan and doesn't want to worry about how she will pay for care if they get sick or injured.

## PLAN CONSIDERATIONS

# How does it work when I travel?

- **Emergency care** is covered at in-network rates no matter where you are.
- **Urgent care** is covered at in-network rates when you're outside the Centivo service area.
- You can access **MDLIVE** for virtual urgent care.
- Your **primary care doctor** may offer virtual visits.

*Note:* If you're out of the country, you'll need to pay for your care and submit a claim when you're back home. Be sure to get a detailed receipt about the services you received and the costs, then contact Member Care for help.

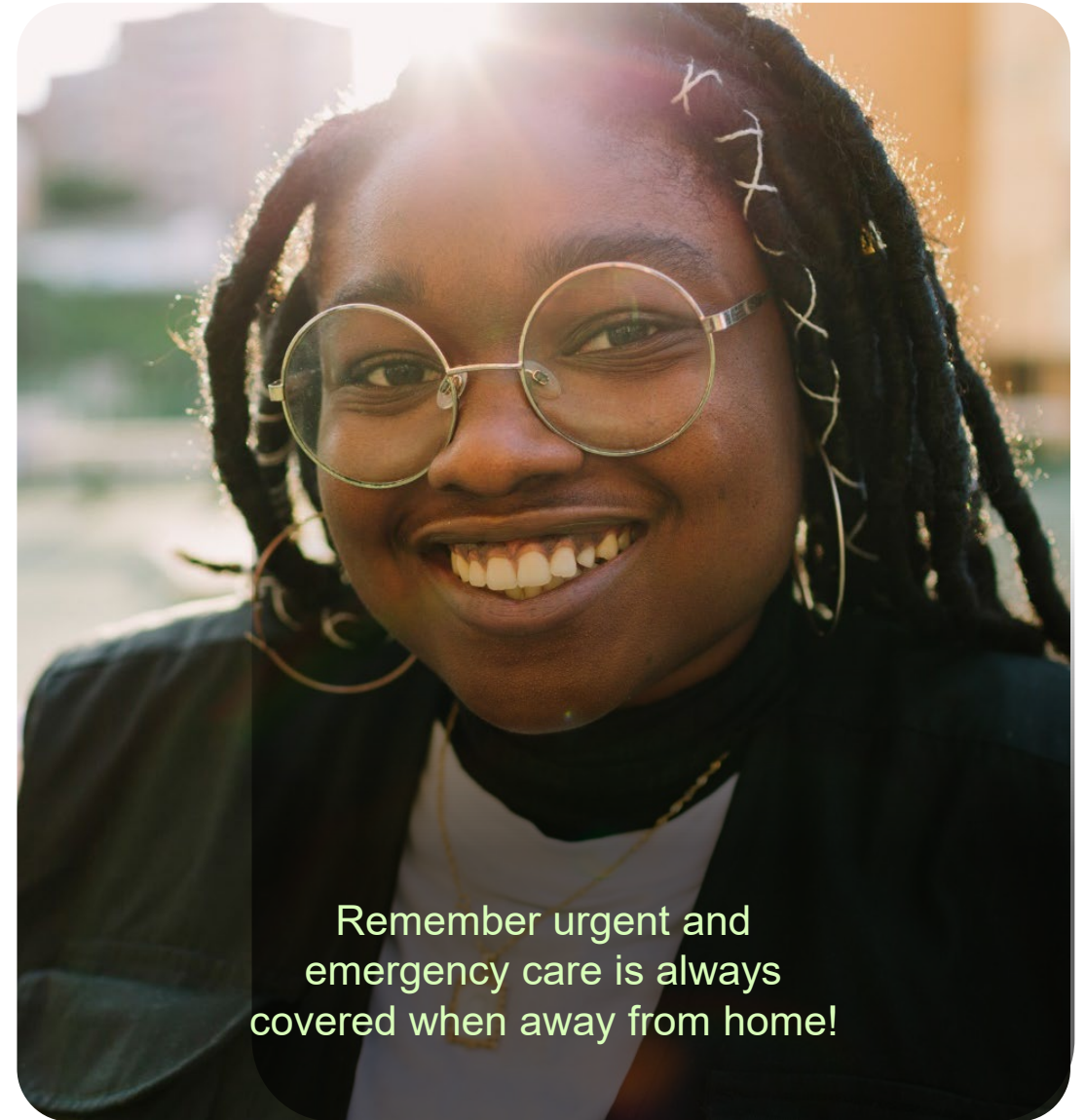


## PLAN CONSIDERATIONS

# What if I have a dependent who lives away from home?

If your dependent lives in a different location, they can:

- Choose Centivo Care if they are 18+ and live in a state where it's available.
- Pick an in-person primary care doctor in their home geography that offers virtual visits.
- If they live in an area covered by the Centivo Network, they can choose a primary care doctor near them and see in-network specialists when needed.
- Use telemedicine for non-urgent care needs.
- Most colleges offer on-site medical care. Your enrolled dependent may consider using the school's student health services for most/all care.

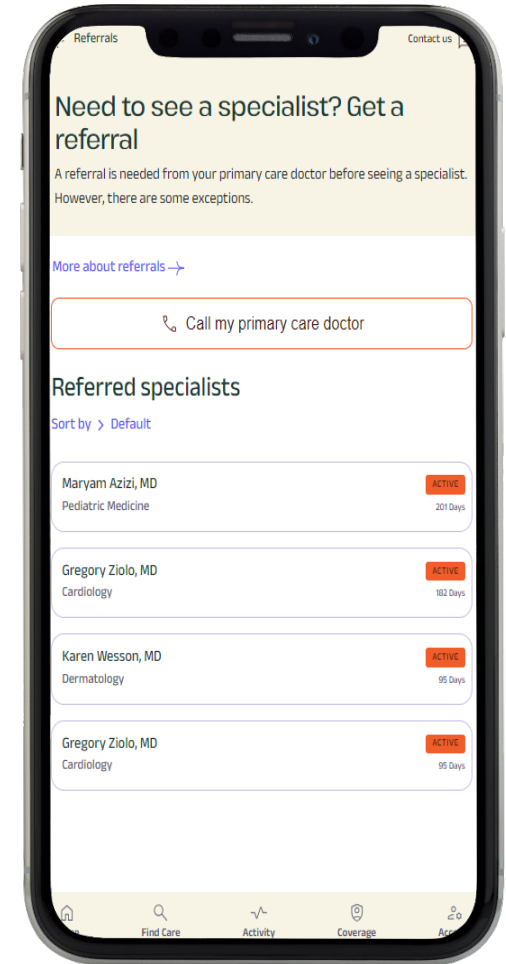
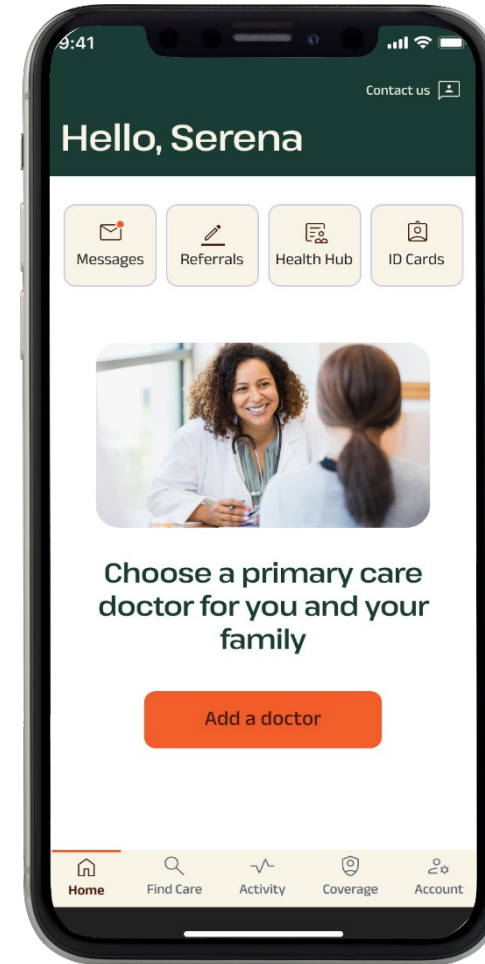


SUPPORT WHEN YOU NEED IT

# Easy-to-use app and member portal

Use the app or member portal to:

- Choose or change your primary care doctor (activate)
- Find in-network providers and facilities
- View referrals
- Access plan details
- View cost information and Explanation of Benefit statements (EOBs)
- View or print your ID card
- Send a message to Centivo Member Care
- And more

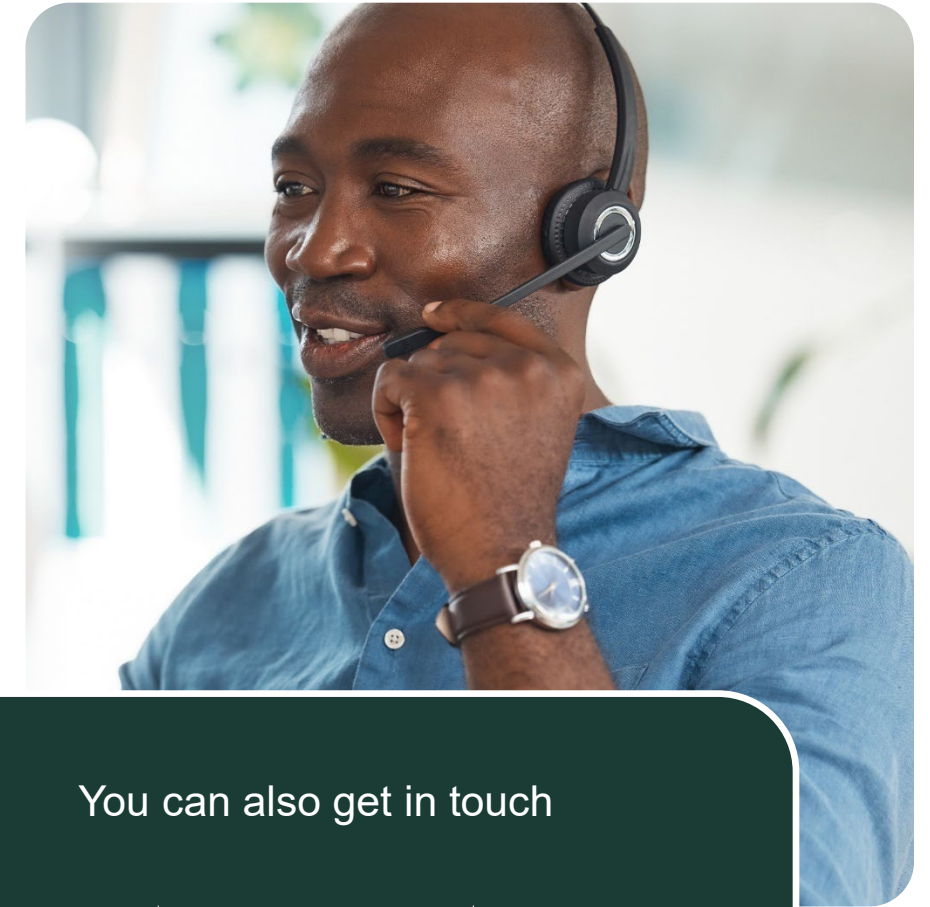


# Centivo Member Care

Centivo Member Care is available Monday through Friday from 8 am-8 pm ET at 833-666-1322.

## Get assistance with:

- ✓ Benefit questions
- ✓ Finding a provider
- ✓ The app/portal
- ✓ Claims questions
- ✓ Activation for you and your family
- ✓ And more



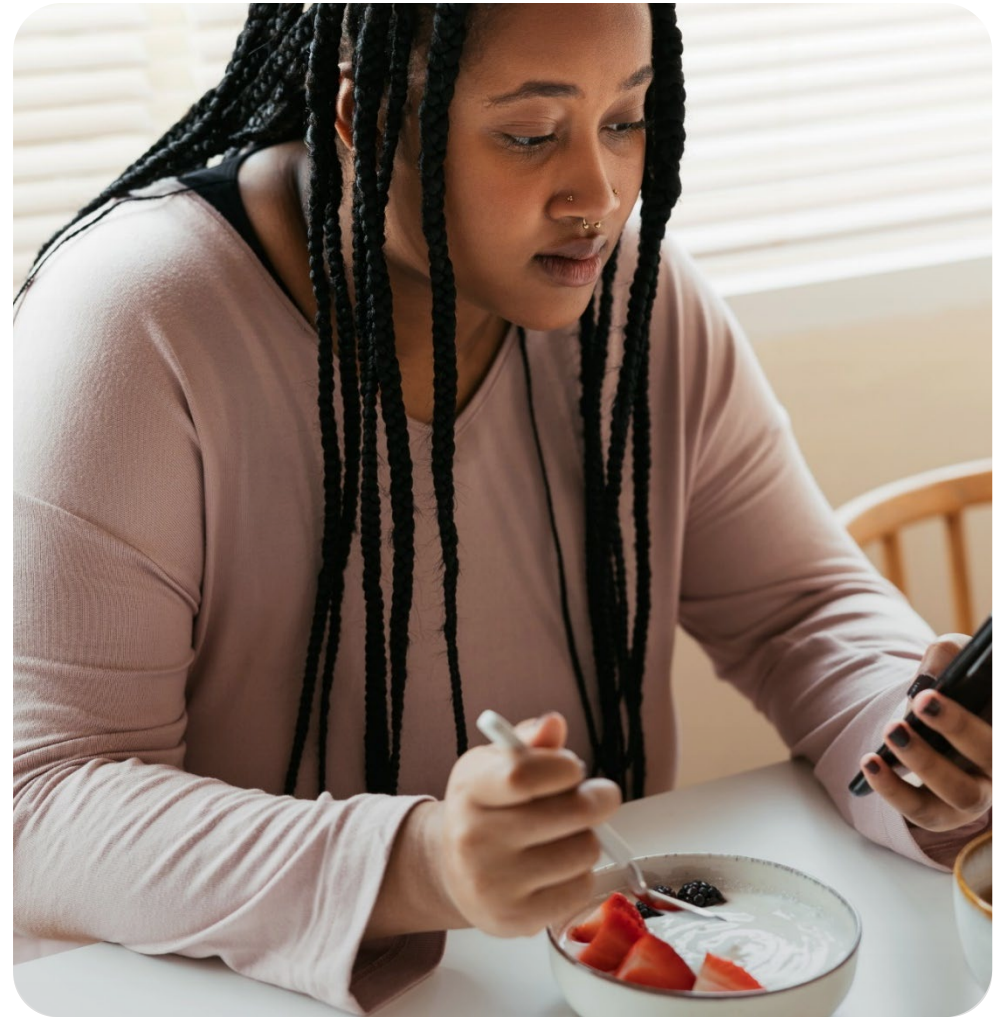
You can also get in touch

On the  
Centivo app

On the  
member  
portal

By calling the  
number on  
your ID card

# Getting started



# Getting started with your new plan



## Refill prescriptions

with your current health plan before the end of the plan year to ensure no gaps in medication.



## Be on the lookout for your Centivo ID card

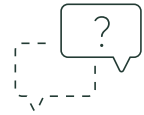
which you'll receive shortly before the plan year begins.



## Activate

You'll get instructions with your ID card.

(If you activated last year you don't need to activate again.)



## Contact

Centivo Member Care with any questions.

Activate as soon as you get your ID card



Do this right away so all your care will be covered on day one. Instructions will be provided with your member ID card, which you'll need to get started.

# Questions?

**Visit [abk.centivo.com](https://abk.centivo.com) for more details.**