Managing your coverage has never been easier

To access and manage your coverage online, visit www.aflac.com/myaflac to register your account.

Once registered, you can take advantage of these features, available 24/7:



Set up direct deposit

Add your banking information and get paid fast.

Submit a claim and track the status

Simply select **new claim**, answer a few questions about what happened and upload your supporting documents.

Once submitted, you can track your claim status as it is processing.

Manage your plans

Update your contact information, assign beneficiaries and more.



Have questions? Connect whenever you need us 24/7 by scanning the QR code on the left, logging in to your account or chatting with us at aflacgroupinsurance.com.



To submit your claim by mail, send your completed forms and supporting documents to P.O. Box 84075 Columbus, GA 31993, Attn: Claims Department.

*Registration of a new MyAflac account can take up to 24 hours to take effect.

Aflac herein means Aflac and/or Aflac of New York and/or Continental American Insurance Company and/or Continental American Life Insurance Company.

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