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Get reimbursed from your commuter benefits account

Transit and parking products should be purchased with your WEX benefits card. You are responsible for using your benefits card at the appropriate terminals. If using a Ventra, Clipper or SmarTrip® card, you are responsible for purchasing your passes with Smart Commute.

Watch this video to learn more. 

If you request cash reimbursement for a voucher or pass, you acknowledge you are doing so due to circumstances beyond your control and you were unable to use your benefits card or purchase passes using Smart Commute. Cash reimbursement must be requested via your online account or the WEX benefits mobile app within 180 days of the date of service.

Note: With parking expenses, you can also pay up-front with another payment method and then request reimbursement through your online account. See How to file a claim in your online account for instructions.

[Overview](#) | [Estimated contributions](#) | [Enrollment & contributions](#) | [Payment options](#) | [Eligible expenses](#)

You can view this article at:

<https://wexbenefitskb.egain.cloud/system/templates/selfservice/dbika/help/agent/locale/en-US/portal/308900000001002/content-version/PROD-3785/PROD-98686/Get-reimbursed-from-your-commuter-benefits-account>

