# Career Site Technical Support

### Supported Browsers

We support the latest version of Firefox, Chrome and Safari as well as IE9/10/11

Are you having issues submitting your application through our ATS?

In order for your application issues to be resolved; please send an email to <u>recruiting@activision.com</u> with the following details (WE WILL NOT ACCEPT RESUMES OR JOB INQUIRES AT THIS EMAIL ADDRESS):

### - SUBJECT LINE:

- Application Issues YOUR NAME & REQ NUMBER
- BODY OF EMAIL MUST INCLUDE:
  - Your Name
  - Username
  - Email Address
  - Job Applied (Req ID and Title)
  - Studio Website Name if applicable
  - Device
  - Browser (IE, Firefox, Chrome or Safari)
  - Issue
  - Screenshot if possible

# Need to edit your candidate profile, update your username/password or add an attachment or cover letter?

- Click on the Go to Profile link on the right-hand side of the page
- Accept Privacy Agreement
- Log into your profile
- Edit specific section or add attachments
  - Attachments are located at the bottom of the summary page
- Need to update your personal information, login details (username or password), email notifications click on "My Account Options" located on the top left of the page

My Profile	
Create and manage profiles for future opportunities.	
Go to Profile	

ћ, у	ou are signed in. My Account Options
	<b>A</b>
₽ Job Search	My Jobpage
Basic Search	Jobs Matching My Profile   All Jobs

Click on Submit

## Need to update your email notifications?

- Click on the Go to Profile link on the right-hand side of the page
- Accept Privacy Agreement
- Log into your profile
- My Account Options (top left)
- Next to "Correspondence" click Edit
- Make your edits and Save

### Would like to deactivate your account?

- Click on the Go to Profile link on the right-hand side of the page
- Accept Privacy Agreement
- Log into your profile
- My Account Options (top left)
- Next to "My Account" Click Deactivate
- Yes

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